



Focus Keyword(s): Small Business Phone System

SEO Components:

<title>Small Business Phone System | How to Pick the Right Phone System</title>

<meta name =“description” content=“Considering a small business phone system? RCN wants to help you find the right system for your needs.”/>

Content:

## **Finding the Right Phone System for Your Business**

A phone system is a vital first step for your small business: this method of communication with partners and customers acts as a crucial first impression that can signify how serious you are of your business to existing and potential customers. There are many factors to consider when choosing a phone system, and given the importance of the selection, none should be taken lightly. These are engines of efficiency for your business, more than simple lines that sort calls and handle volume. So, with all of that in mind, here are some common things you should be thinking about when choosing a [small business phone system](#).

### **The Basics**

Ask the obvious: what are my true needs. What are my price points? Call clarity and reliability are, undoubtedly, first and foremost, but knowing what you need in raw numbers is equally important. Begin looking for a system with an idea for how many lines you need and whether you'll be taking and making international calls. And in short: don't pay for what you don't need.

### **Office Mobility**

Having a truly connected office means having the ability to access your phone services from different physical spaces. That's exactly the concept behind RCN's Office Mobility system. From mobile devices and any type of computer, roam using this application as your link to a virtual office.

### **Call Routing**

Business phones must be effective in reaching the intended connection at all times. Whether your small business requires a straightforward platform, such as RCN's Basic package or the unique interactions of Hosted Voice services, options are available for having your lines managed seamlessly.

### **Support Services**

There's nothing worse than a phone system host you are unable to reach when help is needed. Fast service and repair times are imperative: when the phones are down, it costs



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you money. A phone system provider's ability to perform remote repairs, as well as provide 24/7 customer support, is mission critical.

### **Switching Systems Easily**

RCN's [Customer Pledge](#) is very simple: if our systems don't live up to your standards, we offer a full 30-day money back guarantee. With no mandatory contracts and two-hour service windows that are in effect seven days a week, we make switching both to and from our phone systems a breeze.

With RCN, your [small business phone system](#) will become part of a deep infrastructure with rapid response, support, and extra tools that will allow overall efficiency to flourish. The options within our Voice Solutions portfolio, [Business Phone with Call Manager](#), [Hosted Voice](#), and [Business Trunks](#), all allow for different levels of price and flexibility. But all take complete and total care of the most essential aspect of office communication even in 2016: the phones.

Word Count: 446

### **Image Suggestions:**

- [http://www.shutterstock.com/pic-143568622/stock-photo-cheerful-man-in-office-answering-the-phone.html?src=N-nwZM5F9d8tNAkzyddc\\_Q-1-5](http://www.shutterstock.com/pic-143568622/stock-photo-cheerful-man-in-office-answering-the-phone.html?src=N-nwZM5F9d8tNAkzyddc_Q-1-5)
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